

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Shmuel Shaffer, et al.  
Serial No.: 10/792,364  
Filing Date: March 3, 2004  
Group Art Unit: 2642  
Confirmation No.: 4261  
Examiner: Harry S. Hong  
Title: **METHOD AND SYSTEM FOR AUTOMATIC CALL  
DISTRIBUTION BASED ON LOCATION  
INFORMATION FOR CALL CENTER AGENTS**

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

VIA ELECTRONICALLY FILED  
WITH THE USPTO ON  
March 19, 2007

Dear Sir:

**RESPONSE PURSUANT TO 37 C.F.R. § 1.111**

In response to the Office Action mailed December 27, 2006 (the "Office Action"), Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following amendments thereto, and the comments as set forth below. Please amend the Application as follows: